

# **Vision Planning**

## The business plan is dead! It's too slow, too rigid and out of date in a flash

Vision Planning is the faster, cheaper alternative that helps you stay ahead of the pack and react to market changes quicker than your competitors. Vision Planning is a practical way of reviewing your business and setting a clear direction, there is a strong emphasis on marketing and developing cost effective strategies that will boost profit and awareness.

A Vision Plan can be completed in a few weeks and is easily updated on a regular basis. There are four phases in the Vision Planning process, a briefing meeting, a facilitated planning workshop, the development of a plan and a debrief. Each project is tailored to suit you, your team and your business however you could expect your project to include the following:

### **Briefing Session**

The initial session with the business owner/s takes 1 - 2 hours and aims to identify the key issues the business is facing in the short to medium term. During the meeting we will decide on a format for the planning session and identify clear outcomes. You may need to do some preparation work prior to the Vision Planning Workshop. This may involve completing a Business Health Check questionnaire or analysis exercises such as calculating average spend per client group or ratios of expense items to revenue.

### **Vision Planning Workshop**

The facilitated planning workshop is usually held as a six to seven hour session over one day or two shorter sessions held a week apart. The workshop can involve just the business owners or can be tailored to include key staff members. Each workshop will be developed specifically for your business but you could expect the workshop to include:

- An overview of the Vision Planning process and expected outcomes (15 minutes)
- An overview of how growth (and change) may affect the business and individuals e.g. different attitudes to change(15 minutes)
- Discussion to identify the reasons for growth (15 minutes)
- Discussion to identify the barriers to growth (15 minutes)
- Development of a vision for the business. (1.5 hours) This includes:
  - Size of business
  - o Turnover/profit
  - Location/premises
  - o Core business
  - o Product mix
  - Production
  - $\circ$  Planned markets
  - Existing markets

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- o Staffing
- $\circ$  Business owners role
- o Distribution channels
- $\circ$   $\,$  Image and branding
- o Awareness
- $\circ$  Visibility
- $\circ$  Reputation
- o Milestone achievements
- Review of the Vision to identify internal and external key issues (30 minutes)
- Development of a Growth Action Plan detailing what will need to change to achieve the vision (2.5 hours). This will cover areas such as:
  - Research
  - Target markets
  - Product development
  - Pricing
  - $\circ$  Product mix
  - Packaging
  - o Manufacturing or production systems
  - o Suppliers
  - Order fulfilment systems
  - o Delivery of product or service
  - Billing systems
  - Sales focus/systems
  - Customer service systems
  - Sales focus/approach
  - Marketing to target markets
  - Market positioning
  - o Awareness
  - Staffing and Structure
  - o Communications internal
  - Communications External
  - Management
- Discussion to identify people or organisations internally and externally who can help your business achieve the vision.
- Summary of the day and discussion of outcomes and next steps for implementation (30 minutes).

### **The Vision Plan**

During this part of the planning process strategies developed during the Vision Planning session are reviewed and alternatives suggested where they could be more cost effective or easier to implement. The information generated during the Vision Planning workshop is documented and a simple action plan is created using a Gant Chart format. This can be used internally to assign tasks and monitor progress.

### **Debrief Session**

A follow up meeting is held with the business owner/s to discuss outcomes of the planning workshop and discuss implementation or strategies that will need to be developed further.